VICS Technology

COMPANY PROFILE 2026

AI AGENT · DATA SOLUTION COMPANY

Questions move work.

VICS Technology is an **IT company** that changes how enterprises work with **AI agents and data technology**.



TABION Yurika / AgentWorks / AIOps / AIRouter

VICS Technology
vicsnc.com

VICS Technology

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VICS Technology is an IT company that solves business problems with AI and data technology.

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03 — Company · At a glance

Changing how companies work with AI agents and data.

VICS Technology is **a technology company that solves business problems with AI and data**. We develop our own enterprise AI product family, **Tabion**, and have built AI and cloud systems for clients in finance, the public sector, manufacturing and Japan.

2023
Founded · Gasan, Seoul

4 products
In-house AI products
The Tabion family

Patent · GS
Cloud automation technology patent
GS certification for public AgentWorks

SI investment
PIOLINK, Inc.
Strategic investment

What VICS does

WHAT WE DO

01
AI AGENT FOR WORK
AI agent for work
An AI agent your whole organization shares, built on agent packs that know your company's templates, files and work.
Yurika

02
AI AGENT PLATFORM
AI agent platform
A platform to build the agents your company needs and run them safely.
AgentWorks

03
AI OPERATIONS
AI operations automation
Predicts IT infrastructure failures in advance and automates root-cause analysis and response.
AIOps Cloud automation

04
INTELLIGENT AI GATEWAY
Intelligent AI gateway
Relays every AI request and uses AI to analyze request logs and recommend cost and security actions.
AIRouter

05
AI BUILD · CONSULTING
AI delivery · Consulting
Financial AI chatbots, AI assistants and data standardization systems, plus prompt design.
Finance · Public
Manufacturing · Global

04 —— Company · Question! Solution? Satisfaction.

Start with a question, end with results.

Everything VICS does goes through three steps: we ask about the real problem, answer with AI that actually works, and stay until the results last. **Like finishing a painting**, we complete our clients' work.



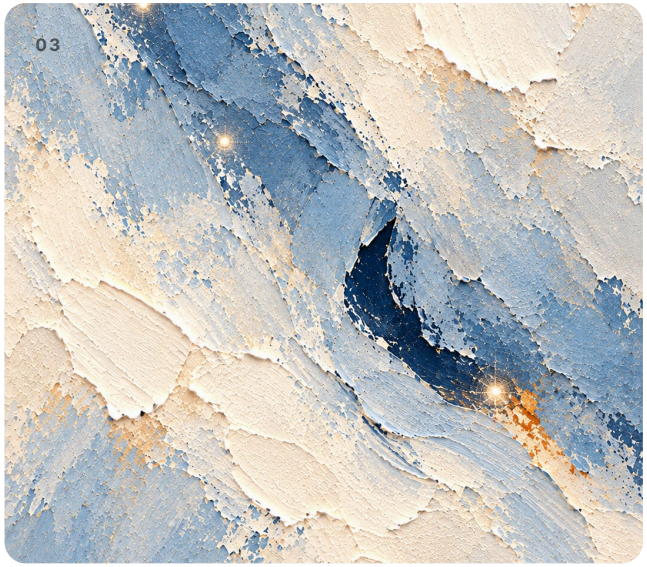
01 Question!

Companies adopt plenty of AI, yet hardly anyone uses it. We don't start by pitching tools — we start by finding the real problem in your work.



02 Solution?

Tabion: enterprise AI agents that work with your internal data. From writing documents to IT operations and AI cost control — running in real work, not just in demos.



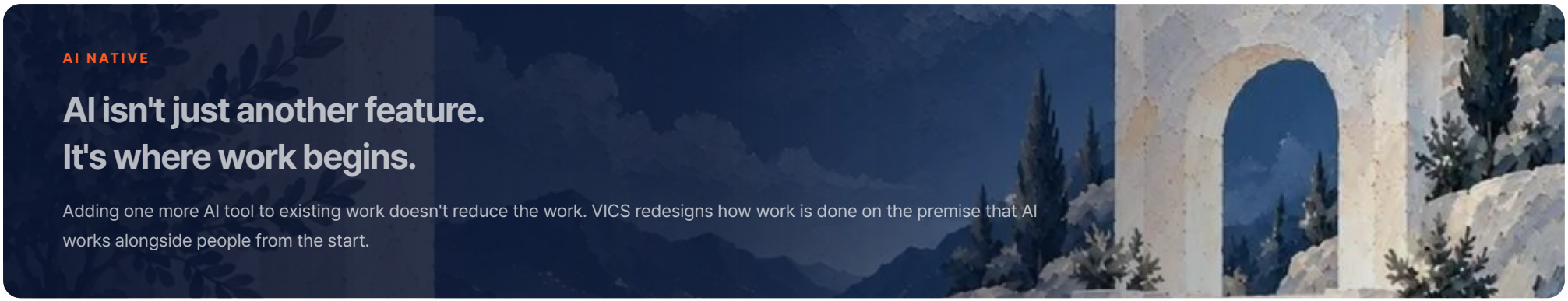
03 Satisfaction.

Deployment is not the finish line. We stay accountable until employees actually use it and the results show in the numbers.

05 — Company · We are

We start from how people work and let AI take the repetition.

We believe tools should fit people. We start products from real friction in the field and **leave people only the work that truly needs a person.**



01

People first

We look at people before technology. We believe tools should adapt to how people work, so our products start from real friction in the field.

PEOPLE FIRST

02

Trust by design

Security and control are not features bolted on later — they are designed in from the start. We build AI that enterprises can trust.

TRUST BY DESIGN

03

Light and clear

We absorb the complexity so users get a simple, clear experience. We aim for tools people can use from day one.

LIGHT & CLEAR

04

Finished together

Our technology is completed in the field with clients and partners. We keep refining the answer until the work actually gets lighter.

FINISHED TOGETHER

06 — Company · Our Story

How one small question became four products.

> **"Why does a person have to do this by hand, every single time?"**

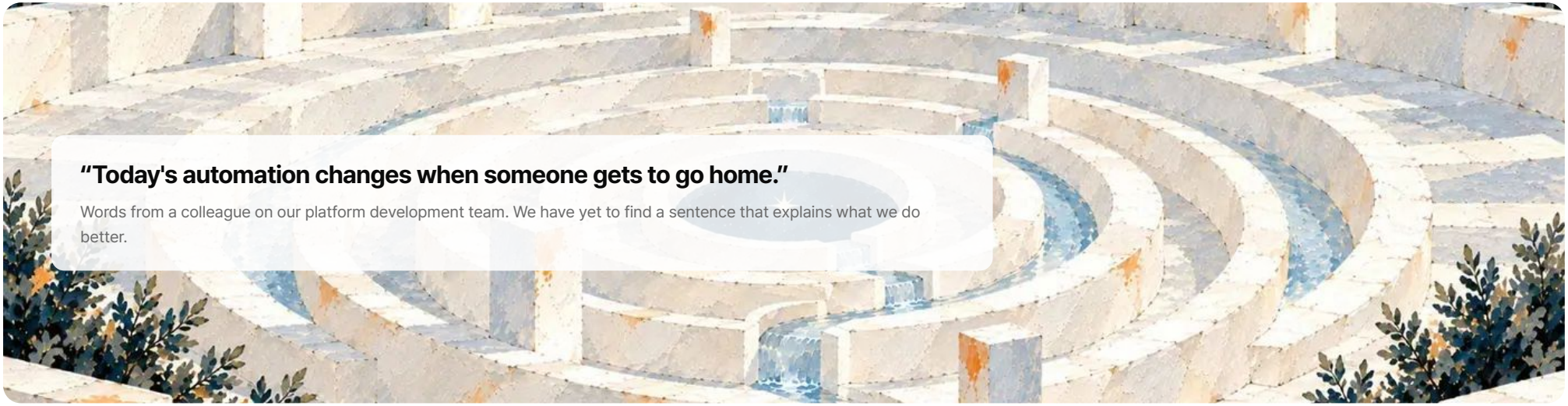
VICS began with that one question. Every time servers were added, people repeated the same configuration — and opened their laptops whenever an alarm went off, nights and weekends included. Our first answer was **cloud infrastructure automation**, and that technology earned us a patent.

Working with financial firms and Japanese clients, we learned that **making technology run in the real world** is far harder than building it. So we rebuilt the way work is done with AI from the start — and that idea became **Tabion**.

FOUR NAMES, ONE STARTING POINT

01	**Yurika**	For people who spend the whole day finding and moving information →
02	**AgentWorks**	For companies whose costs and overhead grow from building and running agents separately in each department →
03	**AIOps**	For operations teams hunting for root causes in a flood of alarms →
04	**AIRouter**	For dev teams that won't give up speed amid many AI vendors' contracts, costs and security →

To enter the public market we obtained GS certification, and we received a strategic investment from PIOLINK. The company has grown a little, but the way we work hasn't changed.



> **"Today's automation changes when someone gets to go home."**
>
> Words from a colleague on our platform development team. We have yet to find a sentence that explains what we do better.

07 — Company · History

Step by step, the years we built made VICS what it is today.



2023

The start — Cloud automation

FOUNDED
VICS Technology founded

LAUNCH
Launched the Wise.on cloud automation platform

2024

Proving the technology · Going global

PATENT
Patent for cloud infrastructure automation technology

FINANCE
Delivered the Wise.on cloud automation platform to Hyundai Card

JAPAN
Cloud MSP contract with a Japanese company · Agentec AI Assistant and AI Shorts phase 1

LAUNCH
Launched Wise.on AI Platform

MOU
AI solution MOU with CAS Co., Ltd.

2025

Scaling AI delivery

FINANCE
AI chatbot project for Kiwoom Securities

JAPAN
Delivered Wise.on AI Platform to Mountain · Agentec AI Shorts phase 2

DATA
AI-based material name standardization system for Onecan Networks

CONSULTING
Prompt engineering consulting for CAS Co., Ltd.

2026

The Tabion family is complete

LAUNCH
Launched AgentWorks, a platform to build and run AI agents

LAUNCH
Launched Yurika, an AI agent for work

LAUNCH
Launched AIRouter, an intelligent AI gateway, and AIOps for AI-powered failure prediction and response

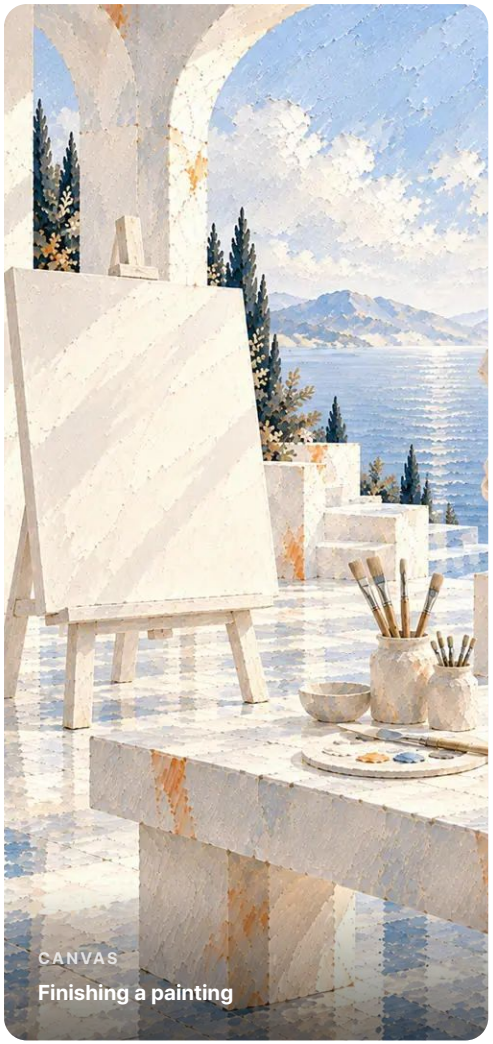
PUBLIC
GS certification for public AgentWorks · Listed on KONEPS

INVEST
Strategic investment (SI) from PIOLINK, Inc.

08 — Company · How we work

FROM CANVAS TO SOLUTION

Like finishing a painting, we complete our clients' solutions.



Finishing a painting		Finishing a solution
Observe Look closely and long	01	**Understand the client** We first see how teams actually work, and their systems and security environment.
Question Ask what to paint	02	**Define the problem** “Why is this done by hand every time?” — we pin down the real problem AI should solve.
Explore Find composition and color	03	**Design the solution** We design agents, data connections and security controls to fit the work.
Iterate Refine layer by layer	04	**Apply and validate** We apply it to real work and ask again, from the results, whether it is the right answer.
Complete It becomes one painting	05	**Client outcomes** It is complete only when employees actually use it and their work gets lighter.

Two different processes ultimately lead to **one finished work**.



09 — Tabion · Products

Four names, one starting point.

Tabion is VICS's **enterprise AI product family**, built to put our solutions to work: **Yurika**, the AI agent you use for daily work; **AgentWorks**, the platform to build and run agents; **AIOps** for incident prediction and response; and **AIRouter**, an intelligent AI gateway.



01 AI AGENT FOR WORK

Yurika

For organizations that adopted AI but get inconsistent results

QUESTION!
Each employee uses their own personal AI, so results vary from person to person.

SATISFACTION
Agents that know your templates and files, so work meets the same standard whoever does it.

All staff · Departments | Agent packs

Learn more → p.10



02 ENTERPRISE AI AGENT PLATFORM

AgentWorks

For enterprises that want to build and run their own AI agents

QUESTION!
Building agents separately per department and system piles up silos, costs and maintenance.

SATISFACTION
Build, run and scale agents on one platform, with full execution history in one place.

IT · Development | GS certified

Learn more → p.12



03 AI-DRIVEN INCIDENT PREDICTION & RESPONSE

AIOps

For ops teams hunting for causes in a flood of alarms

QUESTION!
Alarms keep coming, yet finding the cause always depends on experts' time.

SATISFACTION
Fewer incidents and faster recovery free the ops team to improve the service.

IT operations | Infrastructure

Learn more → p.14



04 INTELLIGENT AI GATEWAY

AIRouter

For dev teams that won't trade speed for vendor overhead

QUESTION!
Separate contracts, keys and security reviews per vendor make switching models hard.

SATISFACTION
Management gets control, and developers get speed.

Developers | Procurement · Security

Learn more → p.16

10 — Product 01 · Yurika

Yurika

AI AGENT FOR WORK

An AI agent for work inside the enterprise security environment — from employees' real work to admins' security and cost control, in one system.

PACK **Agent packs that know your company's templates, files and work handle your organization's work from day one.**

● **The AI agent you 'use' for real work · The platform to 'build' agents is AgentWorks →**



Question!	Everyone uses their own personal AI, results vary, and the AI doesn't know your templates or rules.
Solution?	Agent packs holding your templates, files and work give everyone the same agents and the same standard.
Satisfaction	The same standard whoever does it — outputs collect in the repository as company assets.

Next — What it does · Control · Environment p.11 →

Not personal AI, but AI for work that your whole organization shares

PERSONAL AI vs YURIKA

Category	Personal AI (external AI)	AI for work · Yurika
Who uses it	Each employee, on a personal account	The organization, together in one environment
Company templates · files	Pasted in and explained every time	Created from templates and references in the repository
How you start	A prompt in an empty chat window	Click an agent to start, finish in chat
Work agents	Built by users themselves	Ready as soon as you add an agent pack
Outputs · records	Stay in personal accounts	Collected in the repository; the company reviews and controls
Business systems	Results copied over by hand	Connectors link to email and file servers
Industry fit	Explained by users each time	Industry packs · custom packs

The core of Yurika, agent packs — the more you add, the more your organization can do

AGENT PACK

Inside an agent pack · four parts

- **Agents** — Run each task with a click
- **Template · reference folders** — Company templates, rules, guidelines
- **Skills** — Expert procedures, also in chat
- **Connectors** — Email · file servers · calendar

BASE
Base pack
For all staff · report writing · market research · meeting minutes · presentations

DEPARTMENT
Department pack
Marketing · sales · HR · general affairs · finance · accounting · legal

INDUSTRY
Industry pack
Industry rules and terms — architecture · construction · IT · retail, with more on the way

CUSTOM
Custom pack
Add your own templates, in-house tools and procedures as a pack

There is one screen. Add a pack, and the same screen gains agents, skills and connectors. Pack names and contents are examples.

11 — Product 01 · Yurika — Features

Click an agent to start, and finish in chat.

Even first-time users get results with a click, then ask for just the changes in a chat that keeps the settings. Results land in the repository in your company's own templates.

What Yurika does

WHAT IT DOES

01 Knowledge search · Deep research
Public, internal and personal sources, organized with evidence and source links

02 Document writing
Word · Excel · PowerPoint · PDF · Hangul (HWPX) — in your own templates

03 Presentations
Storyboard → slides → presentation video; redo only the slides you need

04 Meeting minutes NEW
Record a meeting to get speakers, decisions and to-dos organized

05 Data analysis
Ask Excel files and internal DBs in plain language; get tables and charts

06 File organization
Sorts by content, not file name; cleans up duplicates and old versions

07 Workflow automation
Scheduled agent runs · calls from chat · run history

08 Connectors
Sign in to link email, file servers and calendars; results go straight there

09 Development
Analyze, edit and test in repositories on your PC (desktop app)

Outputs go to the repository; the company controls usage

CONTROL

REPOSITORY
Repository
Documents and files are managed centrally in the organization's repository — they stay when people change roles

GUARDRAILS
Guardrails
Register sensitive items as keywords or patterns; requests and responses are checked both ways

AUDIT
Audit log
Keeps the user, time, model and the full request and response, searchable by condition

BUDGET
Budgets by team
Allocate budgets first; runs stop when the limit is reached

Start right away in the browser, and expand when you need to

ENVIRONMENT

STANDARD
Browser
Nothing to install — agents · chat · repository · skills, plus adding packs and admin settings

OPTIONAL
Desktop app
Works with folders and code on your PC — same agents, same skills

OPERATIONS
SaaS · customer-dedicated cloud
SaaS with automatic updates and nothing to install; customer-dedicated cloud on request for infrastructure requirements · external and in-house models side by side

Try it first with a 15-day trial
Your trial environment becomes your Yurika · Watch the demo video on the product page.

Product details · Demo ↗ Request a trial ↗

12 — Product 02 · AgentWorks

AgentWorks

ENTERPRISE AI AGENT PLATFORM

An enterprise platform to build AI agents with both security and productivity for the agentic AI era — and run them safely.

ROLE The platform to 'build and run' agents

● Public AgentWorks · GS certified · Listed on KONEPS



Question!	Building agents separately for each department and system creates silos and keeps adding cost and maintenance.
Solution?	Connect your data, databases and systems to one platform, and run low-code agents anywhere.
Satisfaction	Manage everything from build to operations and execution history in one place, and keep scaling on one platform.

Next — Connect · Build · Run · Scale p.13 →

How it differs from Yurika — the agent you use vs. the platform you build with

ROLE

YURIKA — AI AGENT

The AI agent you 'use'

A ready-made AI agent for work, built on agent packs that know your templates and files, that employees hand work to right away.

Who	Employees · teams
What	Real work, every day
Output	Reports · documents · analysis

AGENTWORKS — PLATFORM

The platform to 'build and run' agents

The foundation to build and deploy the agents your company needs, and to run and manage them safely.

Who	IT · dev · ops teams
What	Build · deploy · run agents
Output	Agents fitted to your work and systems

The problem with building agents one by one

PROBLEMS

01 · SILO

Silos

Agents built separately per team or system cut off data and knowledge, so they can't serve the whole company.

02 · COST

Duplicate costs

The same features get built again and again, and each agent carries its own model and infrastructure costs.

03 · MAINTENANCE

Maintenance · security burden

Mixed engines and frameworks push operations, permissions and audits out of IT's control.

THE ANSWER

The answer isn't building agents one at a time — it's **building and running them on one platform**.

13 — Product 02 · AgentWorks — How it works

Connect, build, run anywhere, and keep scaling.

Bring your data and systems onto one platform, build agents on top, and run them wherever they're needed. Build, operations and execution history are managed in one place.

01 · CONNECT

Connect · Integrate

All your company's data and systems on the platform

- **Unstructured data**
  Documents · images · audio — knowledge base with hybrid semantic + keyword search
- **Databases**
  Natural-language questions turned into SQL queries
- **Existing systems**
  Mail · calendar · ERP and more — MCP connectors, OAuth

02 · BUILD

Low-code builder

Build agents on the connected resources

- **Describe it, get a draft**
  The builder assistant sets it up with you step by step
- **Combine tools · knowledge · data**
  Define agents and jobs that fit the work
- **Share across teams**
  Build once; everyone uses the same standard

03 · RUN

Run anywhere

Put agents where they're needed

① AI workspace
Use them right away in the built-in interface

② API calls
Call them from groupware, portals and other systems

③ Build new systems
Create new business systems on top of agents

04 · SCALE

Scale on one platform

New agents on the same foundation

- **Unified management**
  Build, operations and execution history in one place
- **Reuse**
  The next agent reuses connected data and tools
- **No more silos**
  Less duplicate cost and maintenance

Run safely — every execution passes through the AI gateway and controls

ZERO-RISK GOVERNANCE

GUARDRAIL
Real-time AI guardrails
Detects sensitive data and replaces it with type labels before it reaches external models

AUDIT · RBAC
Audit logs · Access control
Who used which agent and when; role-based access

LLM MANAGER
Cost optimization
Token quotas per team; models assigned by task difficulty

SANDBOX
Isolated tool execution
Permission check on every tool call; runs in a sandbox

HITL
Human approval
Required before sensitive actions like deleting data or sending email

OBSERVABILITY
Observability · Recovery
Logs reasoning and runs; detects infinite loops and retries

See AgentWorks for yourself
Watch the demo video on the product page.

Product details · Demo ↗ Contact sales ↗

14 — Product 03 · AIOps

AIOps

AI-DRIVEN INCIDENT PREDICTION & RESPONSE

An AI-based intelligent incident prediction and response automation solution that analyzes scattered operational data to predict failures in advance, and automates root-cause analysis and response when they occur.

FOR **Ops teams hunting for root causes in a flood of alarms**



Question!	Alarms keep coming, yet finding the cause always depends on experts' time.
Solution?	Predicts anomalies before they reach thresholds, and carries root-cause analysis through to remediation automatically.
Satisfaction	Fewer incidents and faster recovery free the ops team to improve the service.

Next — How it works · Core features p.15 →

Six challenges in IT operations

BACKGROUND

01
Reactive response
Failures are noticed only after they happen. The later, the bigger the downtime and loss.

02
Alarm floods
One cause spreads into dozens of alarms, burying the signal in noise.

03
Slow root-cause analysis
It takes experts and time, and quality varies by who's on duty.

04
Manual remediation
Human error, slow recovery, and constant night and weekend on-call.

05
Fragmented data
Logs, metrics, configuration and history are scattered across tools.

06
Know-how tied to people
Expertise stays with individuals and leaves when they do.

From reactive response to acting at the first sign of anomaly

BEFORE · AFTER

Today
Noticed after the threshold

1 Anomaly goes unnoticed
2 Many alarms at once
3 Operator filters noise
4 Manual analysis across tools
5 Manual recovery · human error

This entire stretch is service downtime

AIOps
Acts before the threshold

1 **Response starts at the first sign of anomaly** — Prediction and preemptive action stop it before the threshold

THE ANSWER

These challenges are solved not by adding people, but by changing how decisions are made.

Keep your monitoring — add judgment and automation on top.

It doesn't replace your existing monitoring. It adds a layer that connects collection, prediction, judgment, action and verification into one flow.

Closed-loop operations — each result sharpens the next prediction

CLOSED LOOP

01
Collect · Normalize
Metrics, logs and change history in one schema

→

02
Detect · Correlate
Adaptive baselines; related signals grouped into "situations"

→

03
AI judgment
Predictions, root causes and runbooks — with evidence

→

04
Act · Verify
Runs the playbook and confirms the metrics recover

Operators' true/false-positive verdicts build up prediction precision and feed back into the prediction agent.

Core features

CORE FEATURES

01 **Real-time unified collection**
Metrics, logs, configuration, change history

02 **AI prediction · Review**
Risk, confidence and expected time of occurrence

03 **Correlation (situation view)**
Compresses signals into situations, cutting noise

04 **Automated RCA · Response plans**
Root cause, impact scope, step-by-step actions

05 **Blast radius**
Visualizes how impact spreads on the topology

06 **Playbook automation**
Proven standard actions · live logs · recovery checks

07 **Conversational ops copilot**
Ask about assets, predictions, incidents and results

08 **Autonomy guardrails**
Approval/autonomous modes; high-risk tasks need approval

09 **Performance · Feedback**
Tracks prediction precision, MTTR, auto-fix success rate

What sets AIOps apart

DIFFERENTIATORS

EXPLAINABLE
Explainable AI judgment
Shows trends, logs and past history as evidence so operators can verify.

CONTROLLED
Controlled automation
High-risk tasks need approval; a closed loop verifies recovery after action.

HYBRID
Separated reasoning
Signal grouping uses rule-based inference; narratives, predictions and RCA use LLMs.

MODEL-AGNOSTIC
Model-agnostic
Swap LLMs freely; built on the proven AgentWorks infrastructure.

See AIOps for yourself
Watch the demo video on the product page.

Product details · Demo ↗ Contact sales ↗

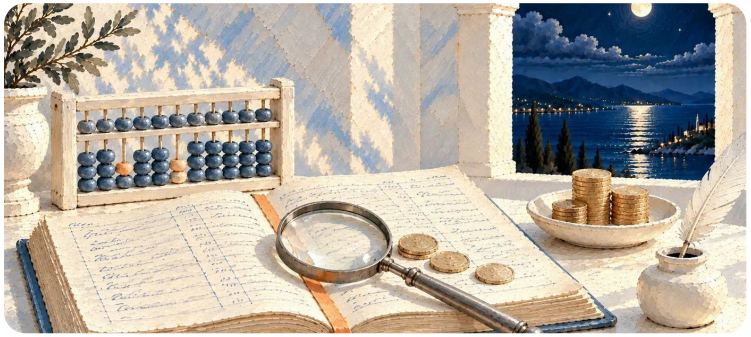
16 — Product 04 · AIRouter

AIRouter

INTELLIGENT AI GATEWAY

An intelligent AI gateway that relays every request between enterprise applications and AI model providers, and uses AI to analyze request logs and recommend cost and security actions.

FOR **Dev teams that won't trade speed for contracts, costs and security reviews**



Question!	Separate contracts, keys and security reviews for each vendor make it hard to switch models or control costs.
Solution?	Relays every request through one API, handling routing and failover, and uses AI to analyze request logs and recommend cost and security actions.
Satisfaction	Management gets control, and developers get speed.

Next — How it works · Who it's for p.17 →

One side needs control, the other needs speed

THE TENSION

Management · Procurement · Finance · Security

Needs control

Needs	Control of contracts, costs and outbound data
Success	No security incidents · on budget
Risks	Budget overruns · data leaks

VS

Development · Agents · Solutions

Needs speed

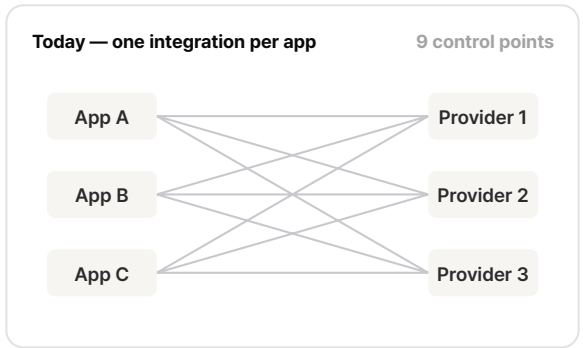
Needs	Immediate access to the right models
Success	Fast development and release
Risks	Service outages when switching models

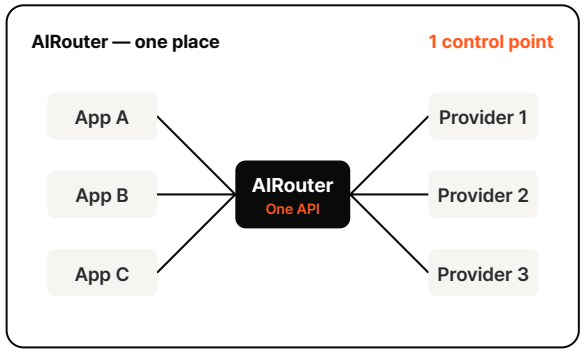
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AI model providers connected	Models available	Service key for developers

※ Providers and models as of 2026-09-28 (production)

From integrations that multiply to a single point

ARCHITECTURE





17 — Product 04 · AIRouter — Features

Seven steps for every request — plus AI analysis.

Every request follows the same path from authentication to usage metering, with security and budget rules applied along the way. AI then analyzes the accumulated logs and recommends cost and security actions.

01 Authenticate
Service key check · workspace ID

02 Guardrails
Allowed models, providers, regions; input checks

03 Budget check
Limit and balance; blocks overruns

04 Routing
Price-weighted · cheapest · fastest

05 Provider call
Spec translation · streaming relay

06 Failover
To a backup provider or fallback model

07 Metering
Tokens, cost and latency logged

+ AI AI analysis
Analyzes logs to recommend cost and security actions

Management · Procurement · Finance · Security

Control from one console

- One contract and settlement for many providers; no new contract for new models
- Budget limits and cost forecasts per organization, workspace and service key
- Detects personal data and secrets like API keys — block, replace with type labels before sending, or warn
- Every request logged; integrates with internal portals and SIEM

Development · Agents · Solutions

Speed with one service key

- OpenAI API compatible — change only base_url and the key
- Routing presets manage model rules and fallbacks in the console
- Switch, roll back and A/B test models without redeploying code
- Automatic failover on provider outages or rate limits

Change just two lines of existing code

OPENAI COMPATIBLE

```
# After AIRouter
client = OpenAI(
  base_url="https://airouter.example.com/v1",
  api_key="service key")
client.chat.completions.create(model="preset/support", ...)
```

Who needs it

WHO NEEDS IT

AI agent and solution builders
Multi-model ops · model switching · outage handling

Enterprises using generative AI across departments
Budget per department · one vendor contract

Regulated industries: finance, public, healthcare
Data policies · region limits · audit logs

SI · ISV
Separate workspaces per client and project

See AIRouter for yourself
Watch the demo video on the product page.

Product details · Demo ↗ Contact sales ↗

Security and control aren't features added later — they're designed in from the start.



Employee chat · documents — People

Agents · scheduled runs — Automation

Internal business systems (API) — Systems

Developers' service calls — Dev

AI GATEWAY

Every AI request passes through one gateway.

01 Permission check

02 Cost tally

03 Full logging

04 Policy check

Chat, scheduled runs or external system calls — there are no exception paths.

In-house models

Sensitive work stays on models inside your infrastructure — no external traffic needed

External commercial models

General research and writing go out through one controlled exit

01

Data stays inside

In an on-premises setup (AgentWorks), data, chats and logs stay inside your infrastructure. It can even run in air-gapped networks with no internet.

02

Sensitive data by policy

Personal and sensitive data is blocked by policy, and search covers only what each user may access — so permissions can't be bypassed.

03

Full-text logs

Who asked what, when, with which model, and what came back — full requests and responses are kept for audits.

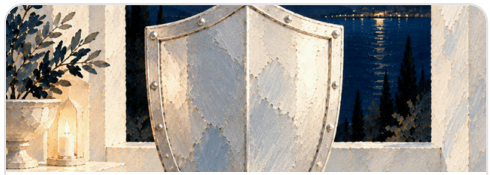
04

Costs set before use

Budgets are allocated per organization and user in advance and stopped before limits are exceeded, keeping AI spend within budget.

Completed together in the field, across many industries.

More case studies ↗



SECURITY · CO-DEVELOPMENT

PIOLINK · A-XOC co-development

So AI can pick out the real threats in a flood of alerts.



FINANCE · CHATBOT

Kiwoom Securities · AI chatbot integration

However smart a chatbot is, its answers can't arrive if the connection breaks.



PUBLIC · INCIDENT RESPONSE

Public institution · AI incident response platform

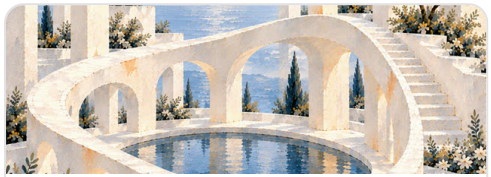
One vague report line becomes a ticket ready to act on, through AI.



MANUFACTURING · DATA

Onecan Networks · AI material name standardization

The names differ, but AI recognizes 'the same item'.



GLOBAL · ASSISTANT

Agentec · AI Assistant

An AI that only read text began reading tables and figures too.



GLOBAL · VIDEO

Agentec · AI Shorts

Just upload your materials. AI gives the presentation.



HR · AI HIRING

CAS · AI hiring support system

We helped both sides — those looking for talent and those showing who they are.



GLOBAL · YURIKA

Nippon Concrete · Yurika adoption

Not just blocking AI, but opening a safe way to use it.

CUSTOMERS & PARTNERS

HUAWEI BAYTECH BluStoneDXT FUJITSU TAEKWANG DELL Technologies Next I&I STI 에스티아이 PIOLINK CAS

VICS Technology

20 — Contact

In your field, we'll finish it together.

Any question is welcome. Talk to the VICS team about adoption.

Contact sales ↗

How adoption works

PROCESS

01
Consult
Define the field's questions and business problems together

02
Environment check
Review security, infrastructure and internal systems

03
PoC
Validate the impact on real work

04
Setup · Policies
Configure business agents and permission and budget policies

05
Company-wide rollout
We stay until results show in the numbers

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Website	**vicsnc.com** ↗

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